

SPORTSCO SWIM ACADEMY

SWIMMING SCHOOL WITH LESSONS DEDICATED TO AGES 3-15 YEARS

Child's Name: _____

Child's Date of Birth: _____

Was your child previously a Swim Academy Student? No: _____ Yes: _____

Does your child suffer from allergies, illnesses or behavioural issues their teacher should know about?

No: _____ Yes: _____

If yes, please give details: _____

Parent's/Guardian's Name: _____

Parent's/Guardian's Contact Mobile(s): _____

Parent's/Guardian's Email Address(es): _____

If you wish to keep in touch with our promotions, events and Swim Academy dates please sign up for our E-Newsletter. Our newsletter is sent via MailChimp. When you subscribe, the information you provide will be transferred to Mail Chimp and handled in accordance with their Privacy Policy and Terms. You can unsubscribe anytime.

YES - I'd like to receive SPORTSCO E-Newsletter

YES - I'd like to receive SPORTSCO text messages about Swim Academy

****PLEASE SIGN TERMS & CONDITIONS OVERLEAF****

For Reception Use Only

Lesson Day: _____	Paid: _____
Level: _____	T&C's signed: Yes: _____
Child ID #: _____	Staff: _____

SPORTSCO SWIM ACADEMY

TERMS AND CONDITIONS

Accepting our terms and conditions/Parent responsibilities

1. **By booking swimming lessons, you accept these terms and conditions and they will form a binding contract with us.**
2. You will ensure that your child/children will follow the general facility rules that SPORTSCO has in place.
3. We reserve the right to edit our terms and conditions and will give you adequate notice.
4. Each lesson on a course will take place on the same day, at the same time every week for the duration of the term.
5. All lessons will start at the agreed start time. If your child arrives late for the scheduled lesson, we regret that we cannot extend your lesson time and it will end at the scheduled end time.
6. You must not leave the pool premises whilst your child is in the pool for the duration of the lesson.
7. Children are not the responsibility of the Swim Academy teachers until the child enters the swimming pool at the start of the lessons.
8. We regret that you are not permitted to take photos or video recordings or any other type of recording of you children whilst in SPORTSCO.
9. No parents or guardians are allowed on the pool deck at any time. We ask that all parents/guardians respect our staff as well as our swimmers and do not disrupt the class.
10. **The use of phones whilst in the pool area is strictly prohibited.**

Payment/Re-booking

1. The fee for the lessons will be confirmed to you at the time of booking. You are required to pay for the whole term even if your child misses a lesson for any reason.
2. Payment must be made in full before the start of each term.
3. Shortly before the end of the course we will post Re-Booking notifications and offer you a chance to have priority re-booking within a specified time limit.
4. If you wish to re-book you must follow the re-booking procedure and pay the relevant lesson fees. Re-booking requests are only validated by paying these fees.

Illness and Medical Conditions

1. We regret that we do not provide refunds or credits for absences from booked lessons due to illness, regardless of the number of lessons missed. However, if your child suffers a serious illness/injury that affects them for more than 4 weeks, then we may offer you a credit towards the next term of lessons.
2. You are required to inform us of all medical conditions affecting your child. We will not be liable for any accidents or injuries arising from swimming with us that relate to your child's individual medical condition(s).

Requests to make changes to lesson time, day or requests for credit or cancellation

1. You will not have the right to change the day, time, or teacher for your child's lessons for any reason once the term has started.
2. If your child refuses to get in the water or you decide you no longer want your child to attend the course, we regret we cannot give refunds.
3. If there is a time during a term that you are dissatisfied with a Swim Academy teacher, you are required to inform us immediately by phone or email and allow us the opportunity to resolve the issue. We will work with you to find the best solution for all parties.
4. Your child will have the same teacher for each lesson within the term but we cannot guarantee this at times due to illnesses, holidays or unforeseen circumstances. We arrange for another teacher to cover these lessons and do not offer credit or a refund.
5. If you miss a single lesson or cancel a term of lessons, after you have paid for it, we are not obliged to provide you with any credit or refund.

General

1. Swimsuits, towels and bathing caps are essential.
2. SPORTSCO accepts no responsibility for loss or damage to personal items, valuables or injuries to any child unless caused by the sole neglect of SPORTSCO.
3. Please use family and group changing rooms provided, as well as lockers. Clothes left in cubicles will be removed and placed in lost property. All adult changing rooms are off limits to all swimmers under the age of 16 years.
4. Please note, no scooters, bikes, tricycles or wheelies are allowed on the premises.
5. All of our teachers and staff are fully Garda Vetted, with training in child protection and will always endeavour to deliver the best service possible.
6. Good behaviour is required of all children for the safe and effective running of SPORTSCO Swim Academy. SPORTSCO staff will exercise due care and control for the safety of your child whilst on the premises and we reserve the right to suspend any child who does not comply with facility rules. No refunds will be given.

GDPR

The member agrees that SPORTSCO can process and keep their personal data according to GDPR regulations and privacy policy.

1. This form will be kept for the duration of each term and destroyed after that. Therefore, you are required to fill out a new form for each term you wish to book. We regret that for this reason, we are unable to take bookings over the phone and the form has to be filled out and signed at the time of booking/making payment.
2. If you are giving us contact details for another person, we assume that you have their permission to do so.

I accept the Terms & Conditions above

Signature: _____